
Improvement Board

17 July 2012

11.00am

Local Government House

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IMPROVEMENT	
1(A) Board End of Year Review – 2011/12	3
1/(B) Children’s Improvement Board – Update on sector-led improvement	9
Colin Hilton, Director for Children's Services Self-Improvement Board, will be attending to speak to the item.	
1(C) Future arrangements for Audit	17
PRODUCTIVITY	
2. Productivity Programme	23
Councillor Penny Shelton from the Royal Borough of Kingston upon Thames will speak about the Council’s experience of being part of the Adult Social Care Efficiency Programme.	
LEADERSHIP	
3. Leadership Programme	41
TRANSPARENCY	
4. Resident Satisfaction Questions: LGA Consultation	47
INNOVATION	
5. Creative Councils	55
6. Appointments to Outside Bodies – 2012/13	61
7. Notes of the last meeting	73
8. Date of Next Meeting: Monday 17 September 2012 at 11am, Local Government House, London	